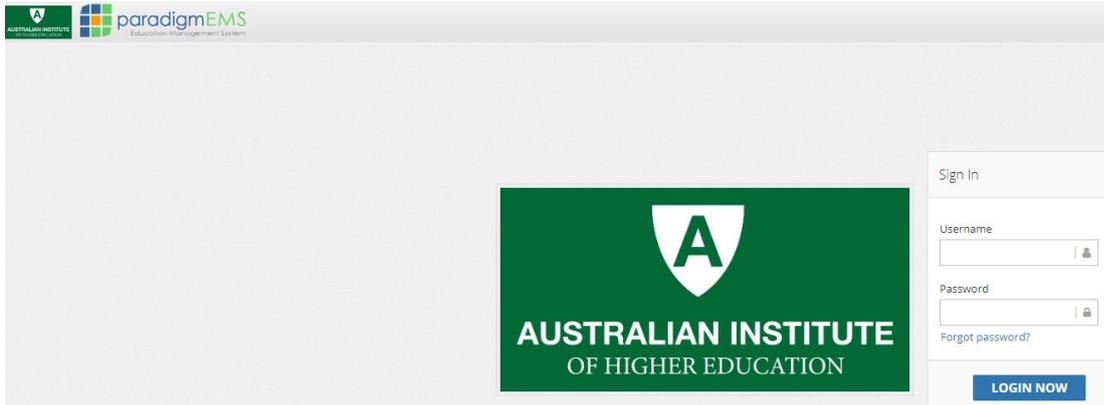




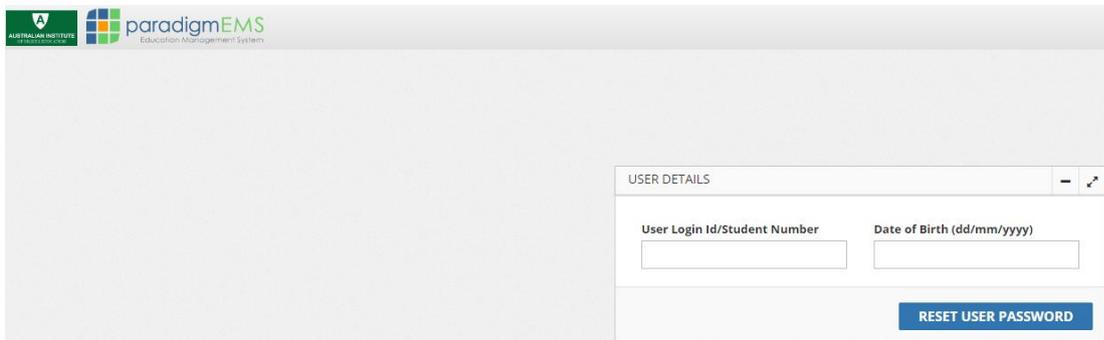
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**How to reset the password of Paradigm student portal**

**Step 1:** Please go to Paradigm student portal (<https://aihe.edu.net.au/php/index.php>), click on 'Forgot password?'

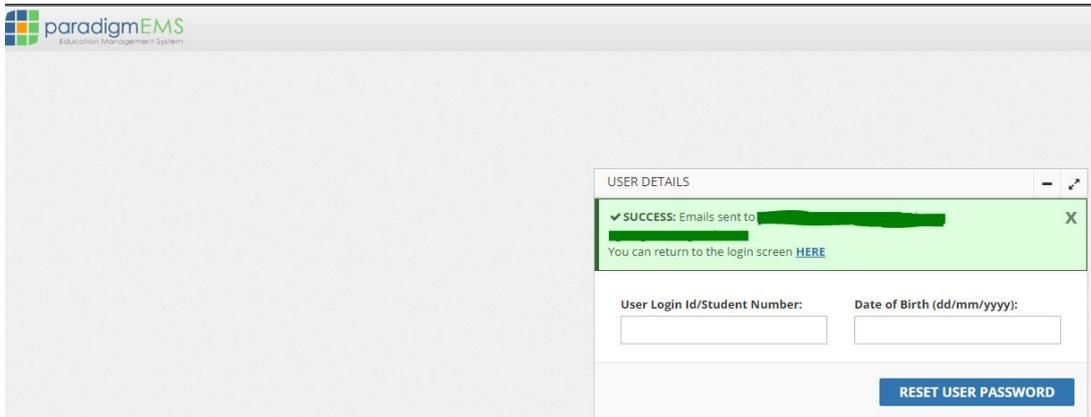


**Step 2:** Please enter your Student Number and Date of Birth (in the format of dd/mm/yyyy)



**Step 3:** A link will be sent to both your AIH email account and personal email account.

Please login to your email account and follow the instructions.





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**Step 4:** Return to the login screen and login with the username and password as per the email received.

The screenshot shows the login interface for the Australian Institute of Higher Education. At the top left, there are logos for the Australian Institute and paradigmEMS (Education Management System). The central focus is a large green banner with the white 'A' shield logo and the text 'AUSTRALIAN INSTITUTE OF HIGHER EDUCATION'. To the right of the banner is a 'Sign In' form. This form includes a 'Username' field with a user icon, a 'Password' field with a lock icon, and a 'Forgot password?' link. A blue 'LOGIN NOW' button is positioned at the bottom of the form.